

# Meet our Customer Success Team!

Jessy, Tess, Marissa, and Julie talk Cuebiq, communication, and client satisfaction.

## Client Satisfaction



“It's my goal with every campaign that Cuebiq be the **easiest partner** to deal with. I want to help our client not add to their workload!”

- **Marissa**

## Industry Knowledge



“It's important to me that clients recognize the **true impact** of their advertising campaigns and how their media is **driving visits** to their stores.” - **Julie**

## Product Knowledge



“With a combined experience of **17+ years** here at Cuebiq, our team always ensures that our clients have a deep understanding of our products. This allows us to identify opportunities for the client to get **even more value** from Cuebiq.”

- **Tess**

## The 5 Values of the Cuebiq CSM team



## Innovation

During my 4+ years at Cuebiq, we have been **constantly innovating**. Staying up to date with the offering keeps things fresh and gives me relevant updates to bring to my clients. - **Jessy**

## Relationships



“The most important part of my job at Cuebiq is to be a **trusted partner** to my clients. My clients know they can reach out to me at any time and get a fast response, whether it's an easy question or a complicated request.”

- **Julie**

## Client Feedback

“Are we your only client? It feels like it with the level of service you provide.”

“Always willing to hop on a call at the last minute—even with the client—which helps us move the needle and the end client loves it.”

“I love working with Cuebiq and appreciate how amazing they have been!”

“I always learn something new when I chat with you.”

Want to be connected with the team? Reach out to [customer-success@cuebiq.com](mailto:customer-success@cuebiq.com).